



Wood Castle Lifetime Warranty



At Wood Castle we're proud of our precision craftsmanship. We're confident that anything we make will last at least a hundred years. Thus, we're also proud to offer the following Lifetime Warranty on all Wood Castle furniture designed and manufactured in our factory for retail sale.

WhatIsCovered

Wood Castle warrants its retail collection pieces against defects in original materials and workmanship during the lifetime (the warranty period) of the original purchaser. Wood Castle will repair or replace at no charge any item deemed to be defective in materials and craftsmanship. Wood Castle reserves the right to repair warranted items at its factory or to have an authorized service repair warranted item(s) at a location more convenient to the purchaser.

WhatIsNot Covered

- Claims arising from use of Wood Castle furniture items in or for a commercial business.
- Claims arising from misuse, abuse or non-factory alteration of the furniture, as confirmed by either Wood Castle or the original-sale retailer.
- Claims for items which were purchased at any retailer's "sale" or "clearance" event, including, but not limited to, "factory seconds," "discontin- ueds," "blems," "returns" and "consignments."
- Claims for items not intended for retail sale, including furniture prototypes and furniture for commercial property installations.

More...

- All warranty claims must begin with the original-sale retailer. When this is not possible or is impractical, Wood Castle may handle the warranty claim directly, or it may arrange for the services of a local professional.
- Except for transport from and redelivery to the original-sale retailer's warehouse or distribution center, Wood Castle is not responsible for trans- port or freight costs incurred during the warranty period.
- Wood Castle reserves the right at any time to outsource repair to a qualified service of its choice.
- Wood Castle reserves the right to change the terms of this warranty at any time and without prior notice.